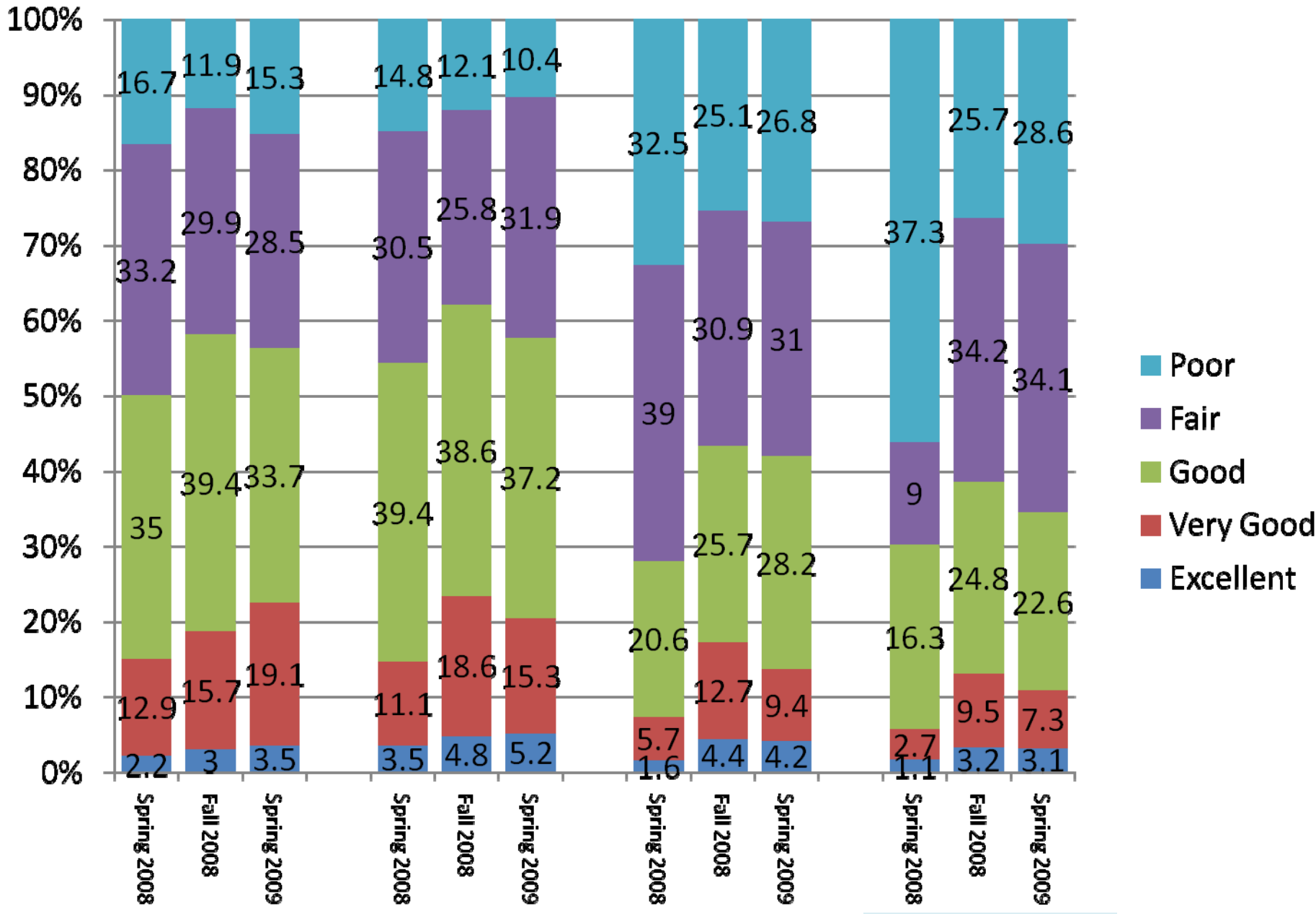


Clark University



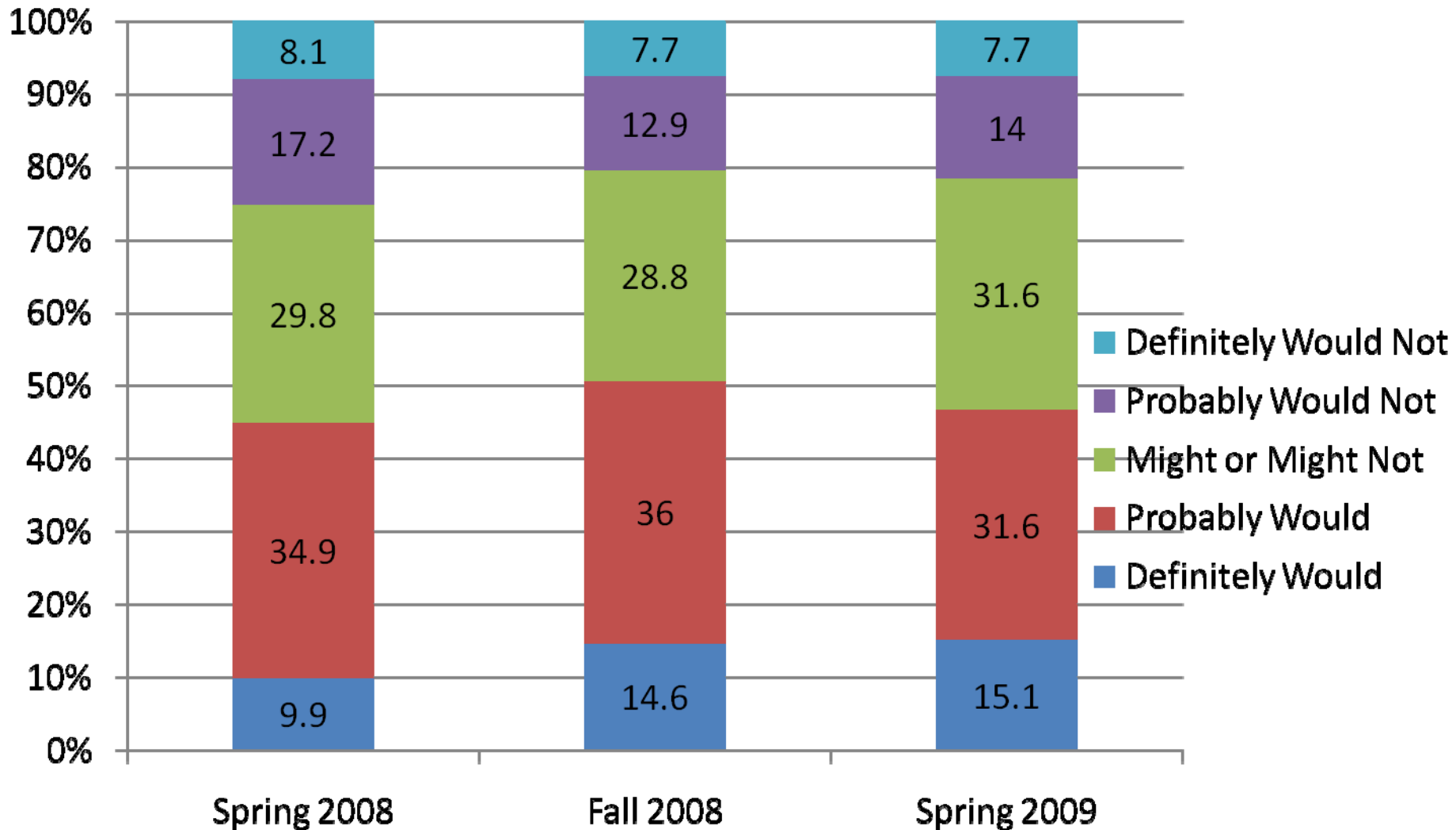
Overall Satisfaction

Meeting your needs

Value for price you pay

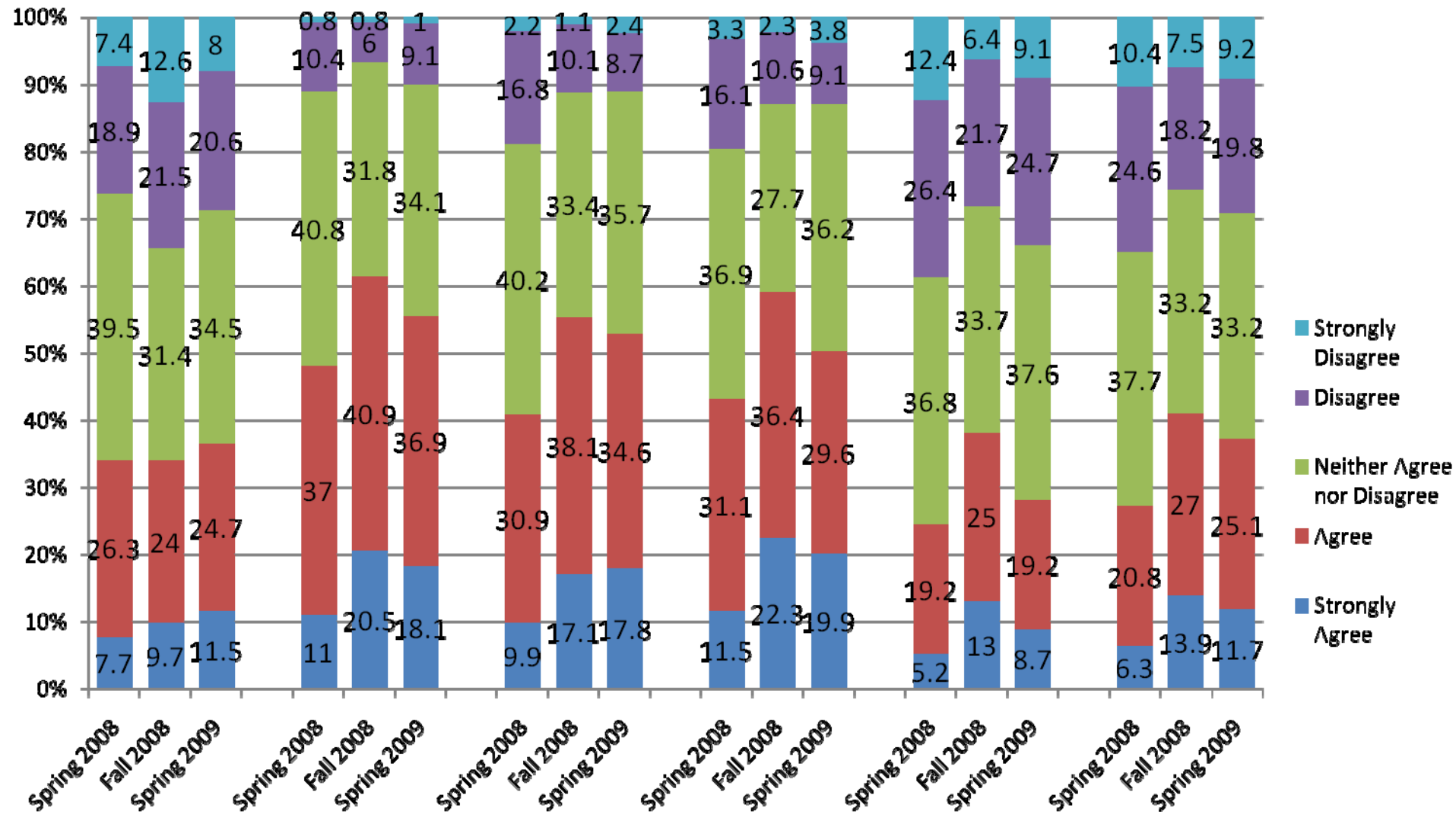
Price you pay (or pay for meal plan)

Clark University



Recommend this dining location to a new student or colleague

Clark University



Having convenient hours of operation

Maintaining a clean service area

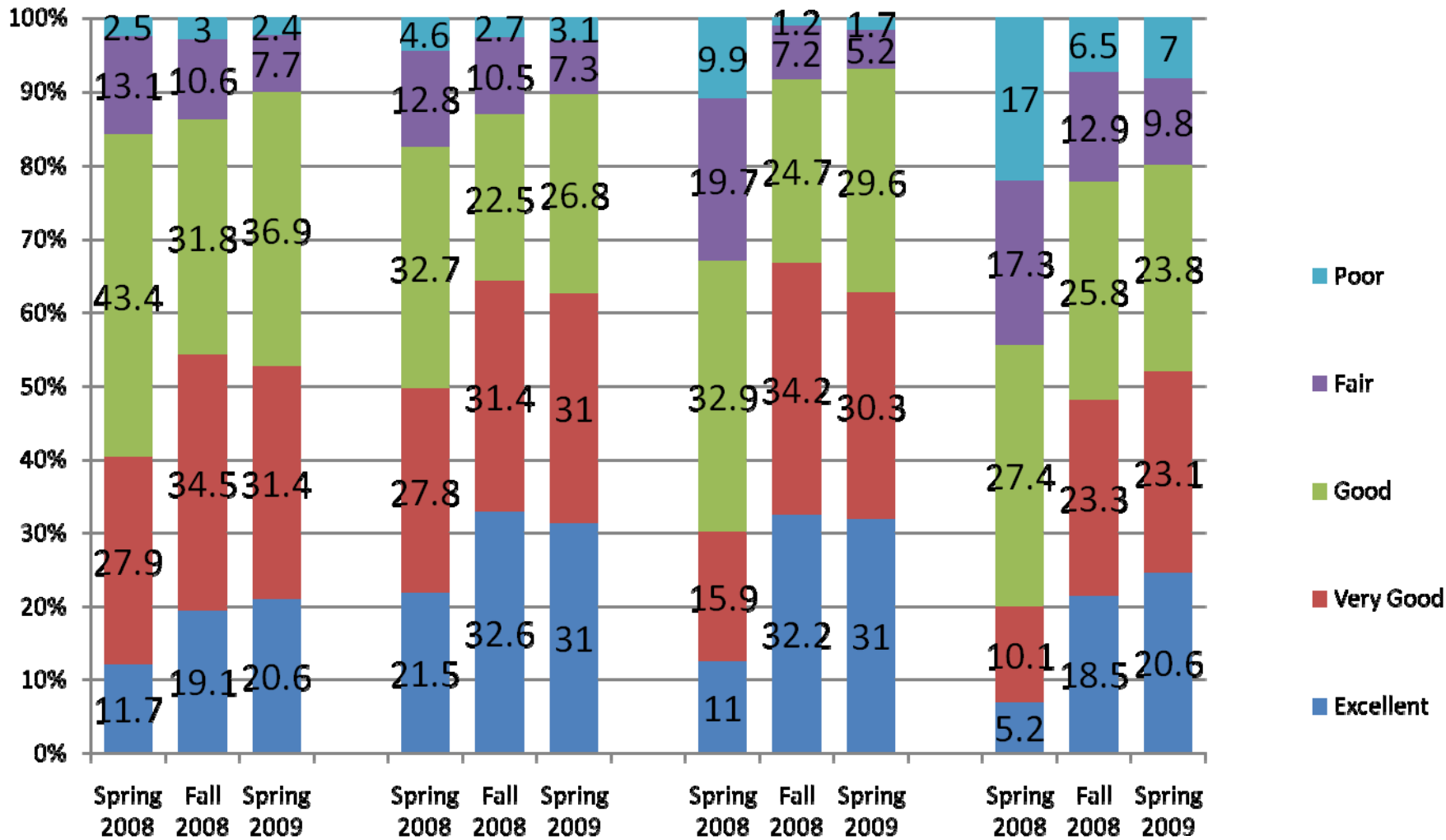
Maintaining a clean seating area

Providing clean plates/bowls, silverware and glasses/cups

Availability of seating options whether dining alone or with others

Easily finding the food/beverage items that I want

Clark University



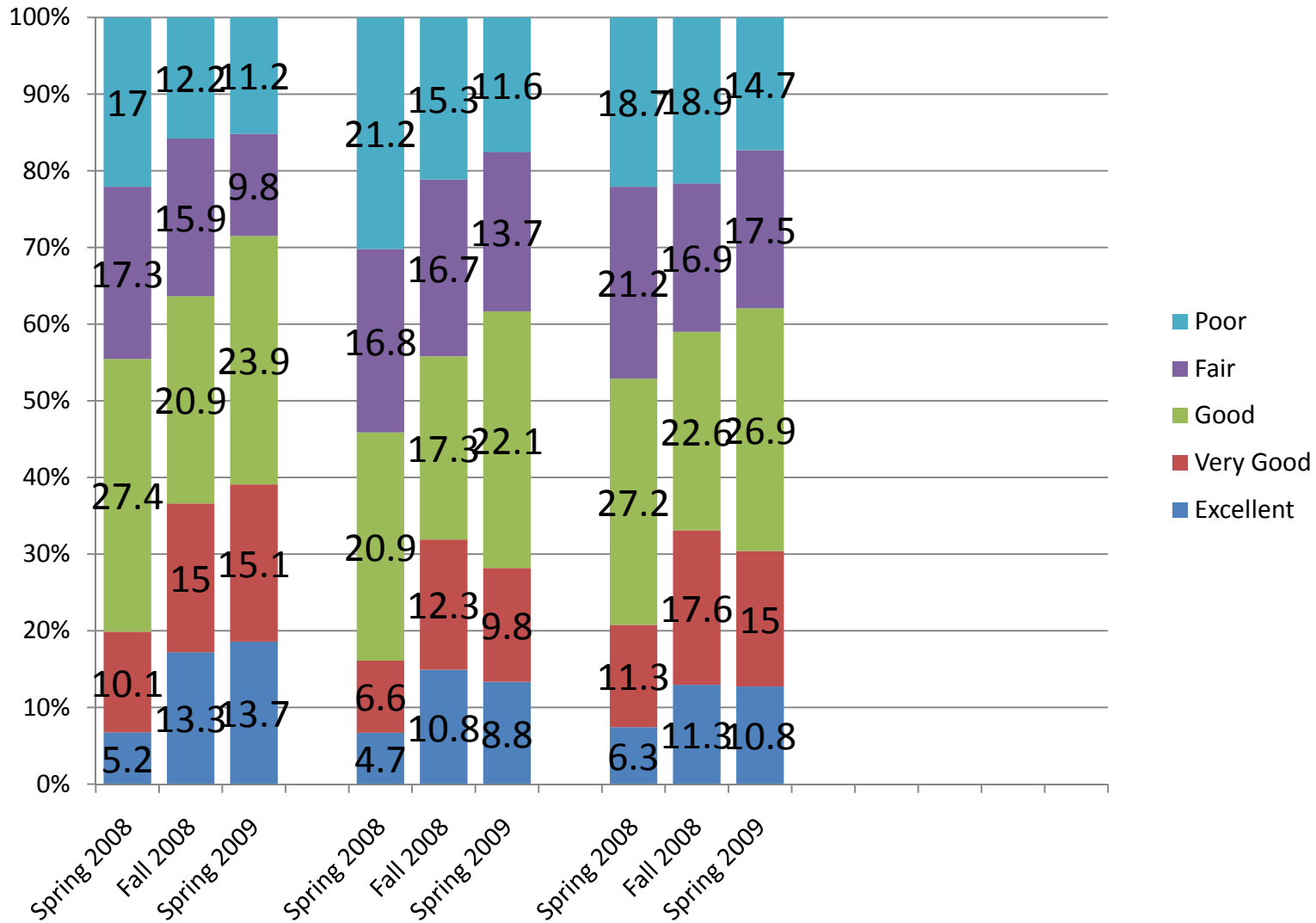
Being served in a timely manner

Friendly and helpful staff

Professional appearance of the staff

Being responsive to my questions or concerns

Clark University

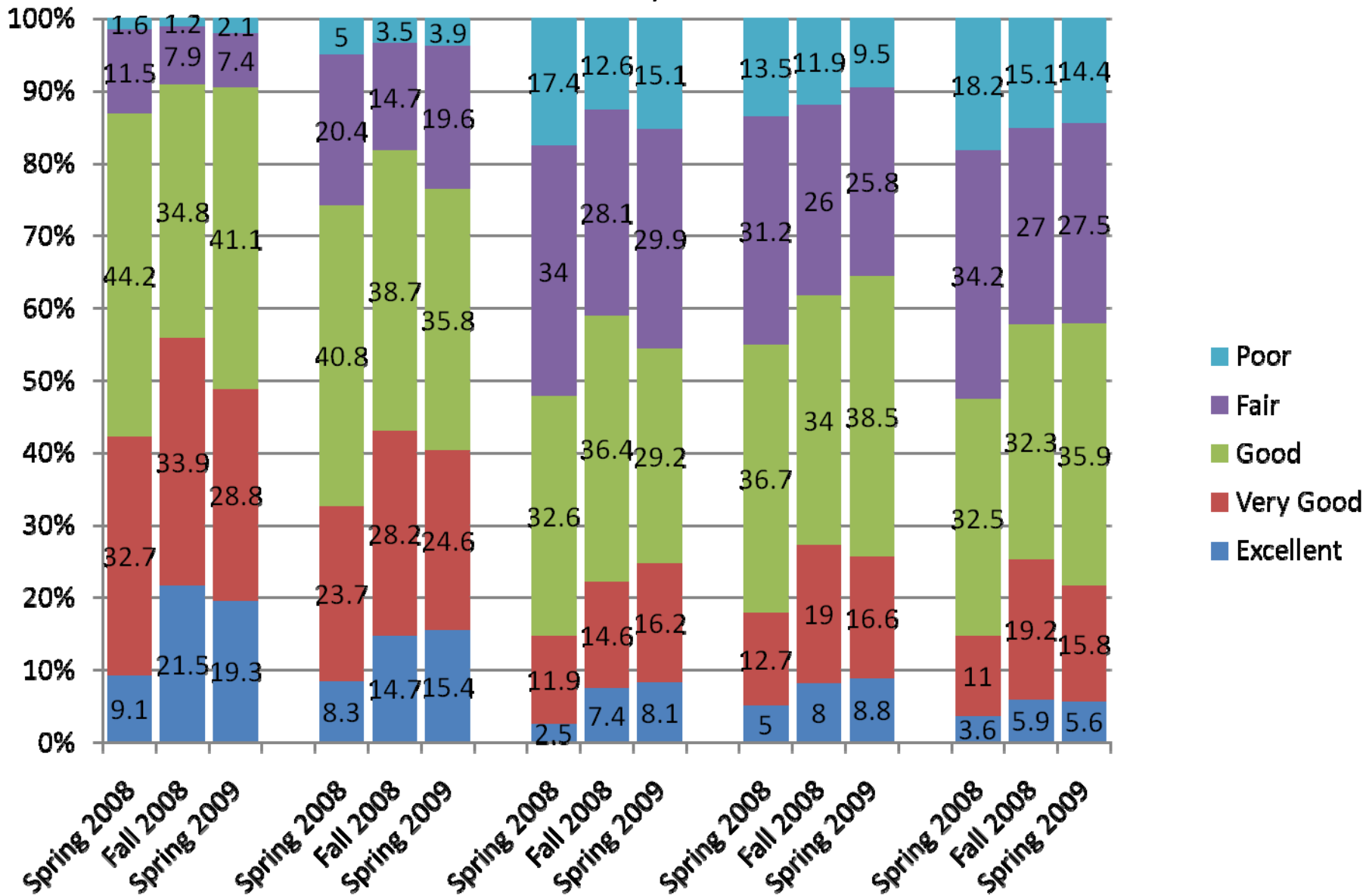


Being receptive to my suggestions

Offering/recommending something on the menu to complement my meal

Management regularly seeking feedback from students

Clark University



Being prepared in a clean, sanitary environment

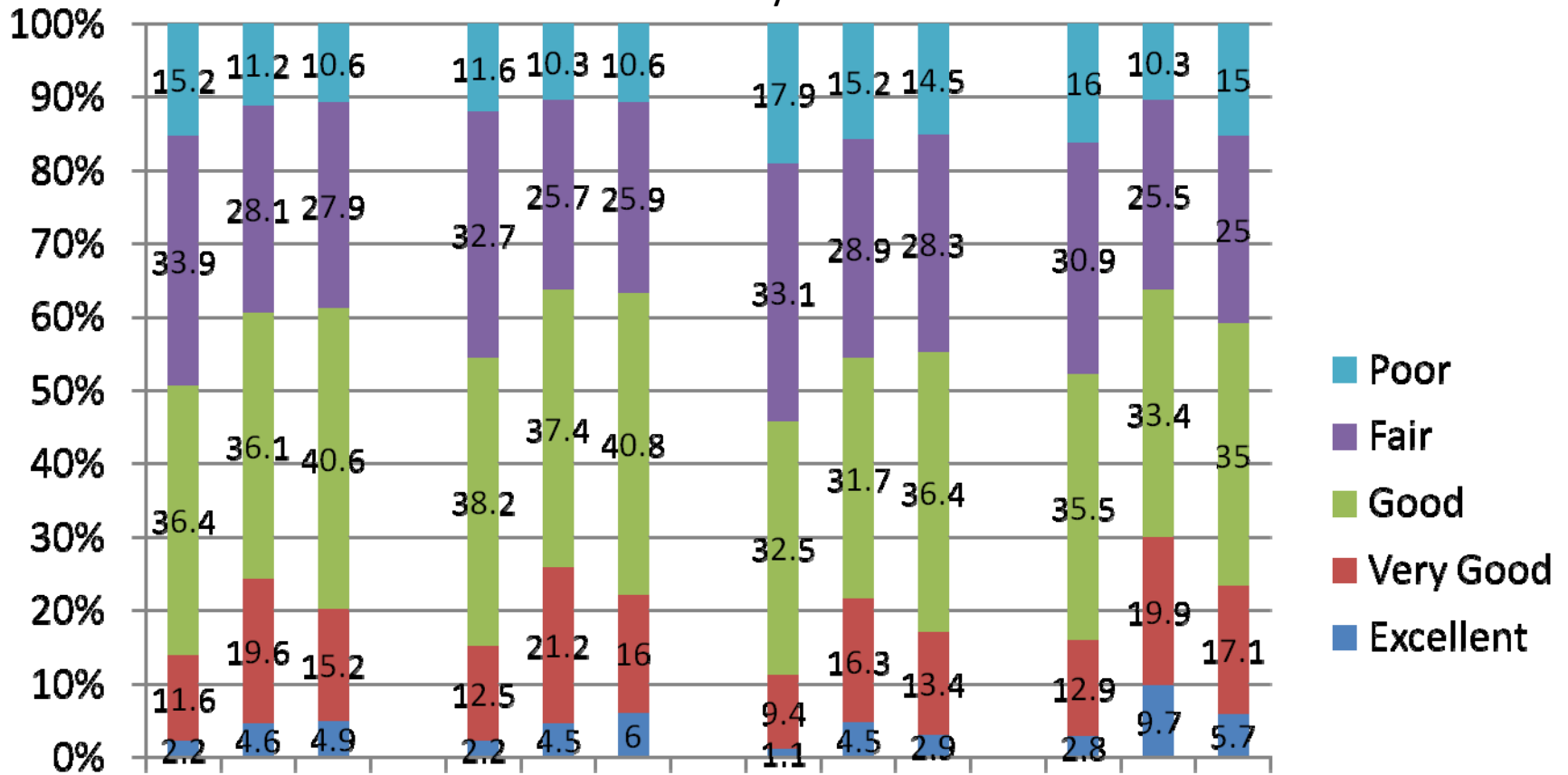
Having an appealing presentation

Being prepared with high-quality, fresh ingredients

Being served at the right temperature

Consistent food quality

Clark University



Offering a variety of menu choices at each meal

Offering a variety of menu choices throughout the week

Offering new menu items to keep pace with changing trends

Providing healthy menu options